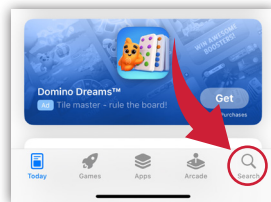# BEK WATCH

HOME AND BUSINESS SURVEILLANCE

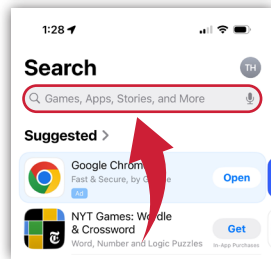# CompleteView App Setup Guide for Apple Devices

Follow these steps to get your CompleteView app set up on your iPhone or iPad.

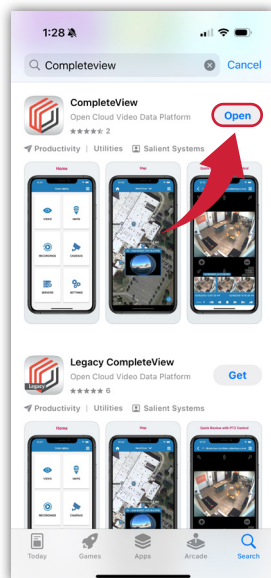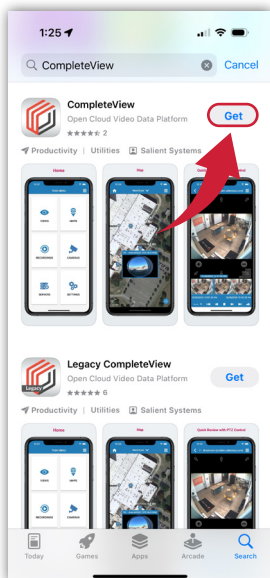1. Open the Apple App Store on your iPhone or iPad.

2. Tap the **Search** button (magnifying glass) at the bottom of the screen. In the search bar, type "CompleteView".

3. When the app appears in the results, tap the **Get** button to install it.
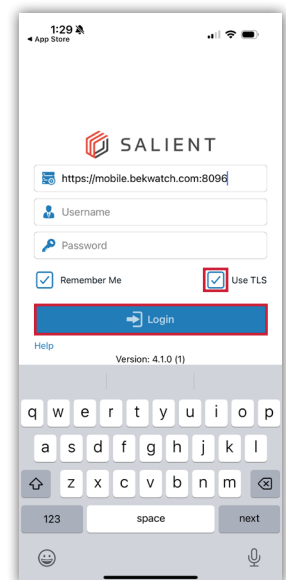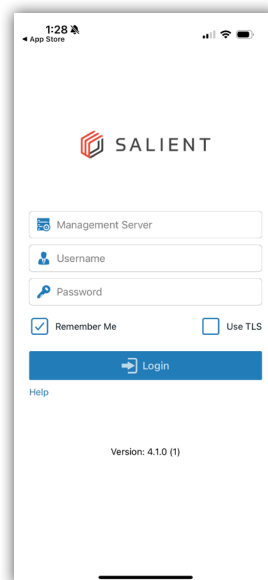
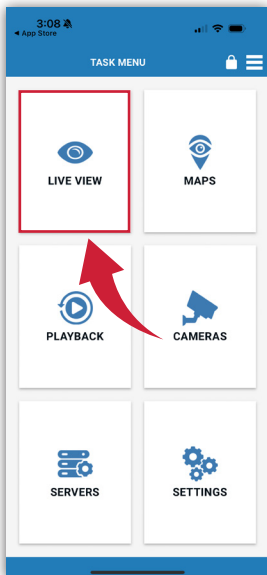4. Once the installation finishes, tap **Open** to launch the app.

5. When the app opens, enter the following information:
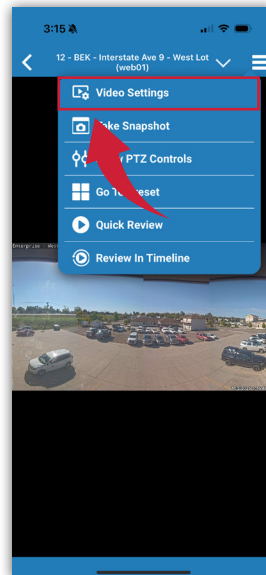
   - **Management Server:** https://mobile.bekwatch.com:8096

   - **Username:** Use the username provided to you by BEK

   - **Password:** Use the password you or your administrator set up

   - **Check Use TLS**

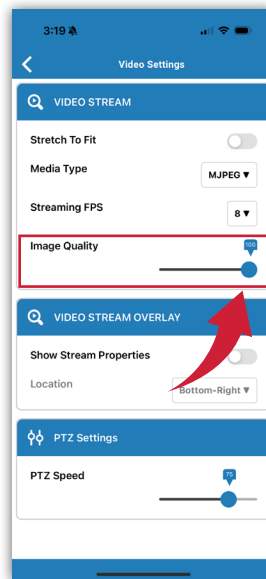6. Tap **Login** to access CompleteView.

7. After logging in, you will be presented with the home screen. Tap **Live View**.
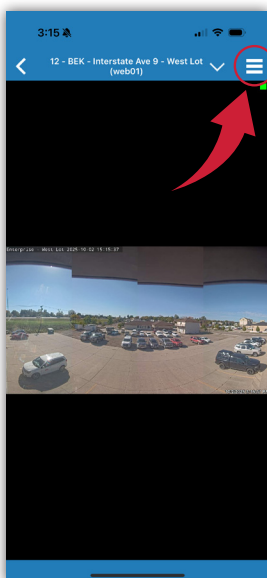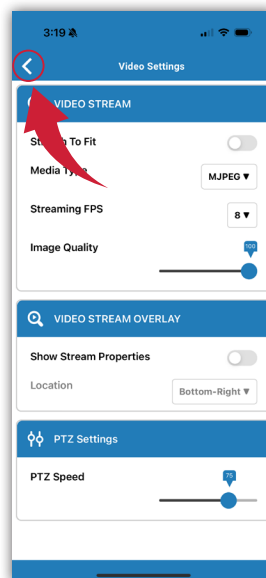
10. Select **Video Settings**.

8. Tap your first video tile.

11. Change the **Image Quality** from 75 to 100.

9. Tap the **Menu** button in the top-right corner.

12. Tap the left-pointing arrow to go back to your cameras. **Repeat steps 8-11 for every camera video tile.**