

BEK beacon

VOLUME 51 | OCTOBER 2007

Touching Lives - October is CO-OP Month

Member-owned cooperative businesses touch the lives of virtually all Americans every day.



We provide almost every product and service imaginable, from the phone calls you make in the morning, to homework and searching done on the Internet, and the news you watch at night.

And we do it with a difference.

Since we are owned by our customers, you know you are getting a good deal and that more of the money you spend stays in your community.

Cooperatives. Owned by Our Members,
Committed to Our Communities.



Dates to Remember

- | October 1
October Bills Mailed
- | October 8
Columbus Day Observed
- | October 10
Disconnect Day
- | October 16
National Boss Day
- | October 19
Reminder Notices Mailed
- | October 24
United Nations Days

**BEK Communications
Cooperative**

**55th Anniversary
October 3, 1952**



One Swift Click Could be Painful!

The Internet is a wonderful tool. You can go places quickly and easily in a short time. There is data, music, movies and other



content that can be downloaded and shared simply by the click of a button.

However, you must be aware that with that content, a copyright may be attached.

Did you know?

If you are downloading or sharing FREE files, chances are they could be illegal?

If you are downloading or sharing movies, music, or other content illegally, you are subject to violation of copyright laws. This unauthorized copying and distribution constitutes copyright infringement under Section 106 of the U.S. Copyright Act.

Sometimes this activity is unintentional. You may not be aware of default settings that are allowing you to share with others without your knowledge.

If a content provider notifies BEK about illegal downloading or sharing activity, the accuser will be notified to halt this infringing activity right away. If the illegal activity continues, Internet service with BEK will be terminated immediately and legal action may be enforced by the copyright owner.

For more information, see the "Terms and Conditions" of BEK Communications Cooperative by visiting our [website at www.bektel.com](http://www.bektel.com).

Who's Working for You?

When BEK branded trucks roll into a community and the employees sport that brand as well, our customers can easily identify us as BEK Communications Cooperative. We work for the member-owners.....you!

Currently, BEK has a workforce including 46 full time employees and several temporary employees. We've branched out to include new services with Business Solutions, Business Internet services, Unlimited Long Distance including bundling of services, and our most exciting offering, BEKTV*! Not only that, we have staffed a TV production team that will broadcast local TV content to be delivered directly into the homes of our customers. This

TV production team includes a sub team of trained students from area schools. We're advancing quickly with a lot of new people, and we want

you to recognize us and remember who we are. So you will see "BEK" in many places, from our full time staff to part time sales and installation people, to our broadcasting students.

In the forefront of the TV sales team is a fairly new face. We'd like you to meet Paul Frank. Paul is the head of BEK's sales department and he is responsible for selling our products and services, getting out to meet the customers, and demonstrating our products. He wears many hats, from customer service and sales of

telephone systems for residence and business customers to TV sales and advertising, including DVD sales of BEK Sports events. Paul first joined the staff at BEK Business Solutions in June 2006 and recently became a BEK Communications Cooperative employee. He brings many skills to the sales table with a background of 15 years in cable ad sales, public speaking and corporate training, copywriting, and advertising management. In 1999 he decided to do free lance work, such as web designing and consulting. His past time hobby is computers. He loves just hanging out with his computers, searching, designing, and creating. Paul and his wife Andrea live in



Paul Frank working hard for you!

Bismarck where she teaches. They have four children.

At BEK, Paul has many helpers in sales and customer service.

Recently they've made town visits to

Wilton, Napoleon, Linton, Lehr, Wishek and Zeeland to stop and visit with customers one on one to introduce BEK's new TV service. Paul's sales team represents BEK and they are very excited to offer our new service, BEKTV*. If you get a visit from one of them and you don't know their names, it's ok. It's more important that you know who is working for you to bring you state-of-the-art technology and great customer service. Just look for the BEK logo and you'll know who's working for you!

*BEKTV is not available in all areas at this time.

BEK Internet Team Going the Extra Mile



automated filters that detect suspected junk email and viruses.

Suspicious email is directed to your personal, web-based, password-protected Message Center (it does not arrive at your computer's Inbox).

Think of this as a quarantine area. In your Message Center

you can read the quarantined email online, delete it, or deliver (forward) it to your Inbox.

Initially you should visit your Message Center often because Postini "remembers and learns" from your interaction. As time goes on you will be able to rely on Postini's periodic notifications of your Message Center activity.

Postini lets you "block" senders; meaning email from them will always be filtered. Or you can "approve" senders; meaning their email will always be delivered.

This service is completely controlled by you and FREE from BEK Communications.

The benefits continue...

"Website Compass" is a free quarterly publication mailed to all BEK Internet customers. It is filled with tips and tricks. "Internet Insights" is a monthly online newsletter emailed to all BEK email accounts. It contains tips, tricks, cool websites and current offers from BEK.

Many satisfied BEK Internet customers will tell you, the BEK Internet Team goes the extra mile to provide great customer service. BEK's Internet support desk is open Monday through Friday 8:00 am to 9:00 pm and Saturdays 8:00 am to 4:00 pm, excluding major holidays. If you need help, BEK's support team is here and their assistance is free! Just call 1-888-475-0014.

The Internet Team would like to remind you of one of the important benefits of BEK's Internet service:

Postini Junk Email Filtering Service:

BEK Communications has partnered with Postini to provide you with the latest tools to prevent viruses and junk email from reaching your computer. BEK provides this service free as part of our commitment to bring you the best Internet service available.

The Postini services are private and secure. The junk email and virus protection is an automated process. Nobody has access to your email except you. Nobody will read your email. Your email is not censored, YOU control the filter settings.

How does the Postini service work?

Your email passes through Postini's

NEW MEMBERS

- | Hazelton-Temvik
 - Bollinger, Carol 782-6209
 - Erhart, M..... 782-6259
 - Humann, Ronald 782-4409
 - Keeney, Paul & Susan 782-4498
 - Schrantz, Roxanne..... 782-4220
 - Wagner, O'Neil..... 782-4173
- | Kintyre-Braddock
 - Reamann, Tim 254-4730
- | Lehr
 - Schnering, Donald & Vicky ... 332-6608
- | Linton
 - Glas, Terrance 254-4088
 - Mosser, Lena..... 254-4092
 - Newell, Steve & Brandy..... 254-4935
 - Ohlhauser, Stacey 254-2367
 - Schwab, Donna 254-4803
- | McKenzie-Menoken
 - Seidel, Jamison & Erinn 673-3395
- | Napoleon
 - Hardy, Todd 754-2268
 - Holt, Larry & Stephanie..... 754-2956
 - Jangula, Troy & Bonita 754-2342
 - Thompson, Ron & Melissa 754-2386
- | Regan
 - Davenport, Brian..... 286-6291
- | Steele
 - Birrenkott, Tim & Christina.... 475-2958
 - Horner, Mathew 475-2950
 - Kleven, Ida 475-2932
 - Randall, Emilia A. 475-2915
 - Schmaltz, Joshua & Darcy .. 475-2968
- | Sterling-Driscoll-Moffitt
 - Kumerow, Ryan & Ronda 387-4782
 - Reed, Paul 387-4741
- | Strasburg-Hague
 - Strasburg Insurance Agency.... 336-7863
- | Wilton
 - Belgarde, Jerrod..... 734-6728
 - Fred, Zach 734-6696
 - Peters, Ambour 734-6522
 - Schacher, Kristi & Tyler..... 734-6948
- | Wishek
 - Bailey, Tom & Sarah..... 452-2629
 - Countess, Mark & Virginia .. 452-2412
 - Kaseman, Bruce & June 452-2809
 - Klein, Tom..... 452-2494
 - Montgomery, Mike 452-2675
 - Touch of Class Salon & Spa... 452-7895

1-888-475-2361

bekcomm@bektel.com





PO Box 230 • 200 E Broadway
Steele, North Dakota 58482

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POSTAL CUSTOMER

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August Trivia Winners:

Donald Ohlhauser, Linton; Jan DeKrey, Tappen; Israel Mittleider, Tappen; Sally Johs, Napoleon; and Verna Pfaff, Tappen.



Board of Directors

- Leo Meier, PresidentHague 336-7258
- Doug Kalianoff, Vice PresidentSteele 475-2839
- Sanford Williams, Secretary/TreasurerWing 943-2474
- William (Bill) BeckerWishek 452-2928
- Anton Braun.....Napoleon.. 754-4440
- Richard HausauerWilton 734-6116
- Virgil HornerStrasburg.. 336-7208
- Brett StrohTappen..... 327-8201
- Michael Wickenheiser.....Linton..... 254-4949
- Derrick Bulawa, CEO/General Manager,
Manager Feedback..... 701-475-1234
managerfeedback@bektel.com

Beacon Trivia Questions

- | BEKTV is _____ available in all areas at this time.
- | Postini is a _____ Email filtering service.
- | Coops are owned by _____ and they are committed to their communities.
- | BEK Communications Cooperative was incorporated October 3, _____.

Entries must be received by November 7, 2007.

Name _____

Phone Number _____

Clip and send to the BEK office with your phone payment. You can also email at bekcomm@bektel.com. We will be drawing for five \$5.00 credits to be applied to the winners' phone bill.