



## **CLOSED CAPTIONING**

### ***Trouble Reporting***

The Federal Communications Commission asks us to periodically update you on how and to whom you report technical issues with the closed captioning service provided with BEK Communication's digital IPTV service.

To report an immediate technical issue regarding closed captioning on your BEK Digital IPTV service please contact us in any of the following ways:

Phone: 888-475-2361

Fax: 701.475.2100

Email: [bekcomm@bektel.com](mailto:bekcomm@bektel.com)

Chat: [www.bek.coop](http://www.bek.coop)

Written complaints regarding your BEK Digital IPTV closed captioning service may be sent to BEK Communications at the following address:

BEK Communications

ATTN: Samantha Schaffer, Customer Service Manager

PO BOX 230

Steele, ND 58482-0230

*REV Sept. 2020*