



CLOSED CAPTIONING

Trouble Reporting

The Federal Communications Commission asks us to periodically update you on how and to whom you report technical issues with the closed captioning service provided with BEK Communication's digital IPTV service.

To report an immediate technical issue regarding closed captioning on your BEK Digital IPTV service please contact us in any of the following ways:

Phone: 888-475-2361

Fax: 701.475.2100

Email: bekcomm@bektel.com

Chat: www.bek.coop

Written complaints regarding your BEK Digital IPTV closed captioning service may be sent to BEK Communications at the following address:

BEK Communications

ATTN: Beth Johnson, Service Operations Manager

PO BOX 230

Steele, ND 58482-0230

REV May 2020